

Deposit and Cancellation Policy

*A 25% deposit is due upon booking, for the total amount of lodging.

*All boats must be paid in full at time of booking.

REFUND POLICY:

ROOMS:

*Room deposit is fully refundable when cancelled outside of 60 days of arrival. If room is cancelled between 60-30 days prior to arrive, guest will be issued a credit towards a future trip. If room is cancelled inside 30 days prior to arrive date guest will forfeit the 25% deposit.

*A 10% service fee will be charged on all refunds. 10% service fee will not be charged on credit towards a future trip.

BOATS:

*Once boats are booked and paid for, they are not refundable. If a boat is canceled outside of 60 days prior to arrival, guest will be issued a credit towards a future trip. If a boat is cancelled inside of 60 days prior to arrival guest will forfeit the full amount of the boat cancelled.

*Cancellation of a room or boat while at the resort is not permitted. If a room or boat is cancelled while at the hotel, guest will be charged the full amount of the room/boat.

*In the event of strong winds, rough seas, or unsafe conditions resulting in the hotel's cancellation of your scheduled charter, the boat dispatcher will try to reschedule your charter while you are here. If you are unable to reschedule your trip for whatever reason, no penalty will be assessed.